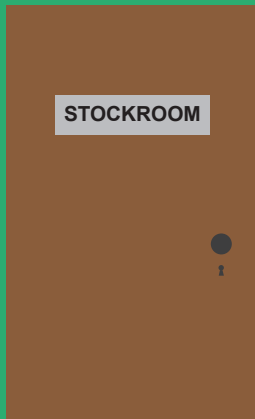# Are You Ready to Implement Stock Control?

Field service businesses can gain many benefits by implementing more organised stock management processes. Improved cash flow, customer satisfaction, and first-time fix rates are all possible when stock is managed in real time. Stock control software enables this through tracking each and every part from initial request to installation, automatic parts reordering, and stock audits and reporting.

If your business has outgrown your current stock solution or you're simply looking for a more efficient and accountable stock workflow, it's time to evaluate if your business is really ready to implement stock control. The following list of items are all needed to properly take your stock processes to the next level.
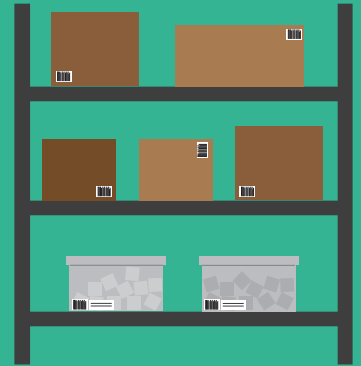
1. A stockroom

This may seem obvious, but do you have an actual stockroom - not just a corner of the office or several boxes of parts - but a designated room for storing stock? The stockroom is the centralised location that your stock control system will revolve around, so it's essential that it's a fit-for-purpose storage area with a lockable door.

2. Racking and shelving

Does the stockroom have shelving or racking for proper storage of parts? Are parts grouped by shelf and area of the room in a logical manner so people can find what they are looking for? Stock control begins at a physical organisational level, so racking and shelving is both an essential and smart investment.

3. Labelled boxes and bins

Organisation goes beyond shelving and racking - how are parts actually organised on those shelves? Boxes and bins allow you to keep items grouped together and reduce the likelihood of parts falling down behind the shelf and getting lost or damaged. With labels, every-one is able to quickly find the exact item they need.

4. A stockroom manager

Without a stockroom manager, effective stock management is very difficult. The stockroom manager's responsibility is to check in new stock, prepare parts for jobs, transfer those to engineers, and be accountable for all of your business's stock. If there is no one to oversee these processes, quantities can quickly become out of sync with the stock system and the entire workflow will suffer.

5. Willingness and commitment

The final requirement for stock control is a little harder to measure. Does your business have the willingness and commitment to adopt the daily workflows and processes of a stock control system? Stock software is not magic, it requires cohesive implementation from the entire team. Engineers won't be able to walk in and just take parts - all deliveries, withdrawals, and returns need to go through the correct channels. Is the team onboard and ready for this?

If you think your team is indeed ready for stock control, why not get started with a demo of Commusoft's stock system?

Commusoft stock control offers a comprehensive digital solution to the many daily challenges of managing stock and parts in a field service business. Benefit from an enhanced stockroom workflow, reduced excess stock, a streamlined returns process, and improved customer experience.

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